



**NGB 004(2024/2025): HOSTED
DATACENTER AND DISASTER
RECOVERY SERVICES FOR A
PERIOD OF TWENTY-FOUR
(24) MONTHS**

**ERRATUM TO BID DOCUMENT
AND RESPONSE TO QUERIES
TO BID DOCUMENT**

1. PART A, B, C, D, AND E – NGB 004(2024/2025): HOSTED DATACENTER AND DISASTER RECOVERY SERVICES FOR A PERIOD OF TWENTY-FOUR (24) MONTHS

Reference to the closing date throughout the bid document is hereby amended, as such, the deadline for the submission of proposals is hereby extended to 23 August 2024 at 11H00.

RESPONSE TO QUERIES

Question 1:

Please see questions below,

1. Are any cloud based backup replication needed
Yes the backups are automatically offloaded to the Blob Storage after successful monthly and weekly backup
2. Must the backups be done to the NAS device or do BCX needs to backup to cloud based storage,
Backup to NAS then offload to Blob
3. are any cloud base replication needed.
No
4. Must the hardware below be supplied or is it already existing hardware owned by NGB
It must be supplied by the winning bidder as the one used is belongs to the current service provider

Management & Reporting	
Veeam Image License 12 x VEEAM Enterprise Licenses Veeam Server R430 1X Xeon CPU 32GB Ram NAS Storage 20TB	

Question 2:

Bidder is in the process of responding to the above-mentioned tender and would like to get clarity on the below questions

1. What are the Restore time objectives?
4 hours
2. What type of firewall are you currently using for the VPN?
Fortigate
3. What equipment are you wanting to put into the dedicated rack? We need an inventory list.
2 HP Servers and MSA2040 Storage Device
4. Who will manage the backups / VBR?
Managed by service Provider monitored by end user
5. Do you have license mobility?

Owned by Service provider using DRaaS

6. How often would you want to test DR?

Once per year

7. Would you like us to add an ATS device for your rack (Automatic Transfer switch) to avoid downtime during maintenance of power feed A or B?

Yes anything that may assist in limitation of downtime is welcomed as value add and must be stated as such.

Question 3:

Could you please clarify the following for us to finalise our bid:

Does the NGB require any Baas/DRaaS services or is this just hosting on two sites?

This is exactly what is requested as that is the current configuration.

<p>Hosting (Disaster Recovery Requirement (DRaaS) Hyper-V & Veeam Backup Server 50 vCPU, 132GB RAM, Storage 32TB 100Mbps Internet Breakout Licencing Management & Reporting</p>	<p>Is this Hardware supplied by NGB or does the new incumbent have provided this hardware? New incumbent must provide</p> <p>If the hardware is provided how many U rack space is required? New incumbent will know what they are proposing.</p> <p>Is this a hosted solution you only buy the required resources from our Private Cloud? Bidder must provide this service it is up to them where they will put it as long as it is within South Africa.</p>
<p>Veeam Image License 12 x VEEAM Enterprise Licenses Veeam Server R430 1X Xeon CPU 32GB Ram NAS Storage 20TB</p>	<p>Is this just a license that is required for Veeam or does the NGB require a Backup Service (BaaS Service)? Full BaaS Service is required</p> <p>Is that hardware supplied by the NGB? Bidder must provide this hardware</p> <p>At which site must this be hosted(Production or DRaaS site)? DRaaS site</p>

END